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98-303-C

October 27, 2006  
Via Overnight Delivery

COPY

Posted: D. Duke

Dept: SA-015

Date: 10-30-06

Time: 12:45

Mr. Doug Pratt  
South Carolina Public Service Commission  
Synergy Business Park  
101 Executive Center Dr.  
Saluda Building  
Columbia, SC 29210

RE: Trinsic Communications, Inc  
SC Service Quality Report (CLEC)  
For the quarter of July 1, 2006 to September 30, 2006

Dear Mr. Pratt:

Enclosed please find the SC Service Quality Report (CLEC) for the quarter of July 1, 2006 to September 30, 2006, filed on behalf of Trinsic Communications, Inc. No check is enclosed as there are no remittance fees due.

✓  
Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Questions regarding this filing should be directed to my attention at 407-740-3018. Thank you for your assistance in this matter.

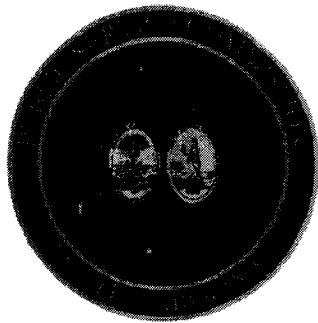
Sincerely,

*Lori Kline*

Lori Kline  
Compliance Reporting Specialist

file: Trinsic Communications, Inc - Reporting - South Carolina  
lk/mp

RECEIVED  
OCT 30 2006  
PSC SC  
MAIL / DMS



PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA  
**CLEC QUARTERLY SERVICE QUALITY REPORT**

SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME Trinsic Communications, Inc.

QUARTER / YEAR Third / 2006

Reporting Month → July August September

Number of South Carolina Customer Access Lines Provided:

via Resale → 0 0 0

via UNE P → 1,394 1,373 984

via Other Methods → 0 0 0

Total South Carolina Line Count → 1,394 1,373 984

Trouble Reports / Access Line (%) → 1.00% 1.68% 2.24%  
(Objective: < 7%)

Customer Out of Service Clearing Times (%) → 92.31% 60.00% 89.47%  
(Objective: > 85% w/in 24 hrs) \*


New Installs Completed w/in 5 Days (%) → 57.89% 31.58% 24.00%  
(Objective: > 85% w/in 5 working days)

Commitments Fulfilled (%) → 100.00% 100.00% 96.00%  
(Objective: > 85%)

Explanation for Objectives Not Met: Objectives not met for August OOS clearing times due to LEC Hardware problems.

Does your company use its own switching facilities  
to provide services within South Carolina? → YES ☐ or NO ☒

Person Making Report / Contact Information: Linda Dellaero 813-233-4517

Authorized Signature   
Andrew L. Graham, Secretary

Date 10/24/06